



Message from X-Golf CEO

G'Day,

The wellbeing of X-Golf's customers and staff is always our top priority.

Since January, we have been monitoring the COVID-19 situation as it unfolds around the world and I would like to convey to you that we are continuously planning the best course of action.

While the overall risk in Australia of contracting COVID-19 in the community remains low, we're taking a number of steps to enhance your protection in our venues.

Staff Practices

We're closely following all advice received from Australian medical authorities, as well as the World Health Organisation (WHO), regarding precautions that are needed to minimise risks concerned with COVID-19.

Service staff have been briefed and trained to follow the WHO's highest hygiene and cleaning practices. These include frequent hand sanitising, keeping safe distances from customers, minimal customer contact and staying home if they feel at all unwell.

Based on WHO advice on business best practise we are also introducing a quarantine period of 14 days for any staff that have or are travelling overseas..

Venue Cleaning

Our venues are cleaned at a minimum every 24 hours, which includes the use of an antibacterial, antimicrobial cleaning product that reduces the risk of harmful viruses.

We have also added to our diligent daily cleaning processes and standards to include simulator and golf club sanitising between use. This will ensure you can have confidence when having the full X-Golf experience.

Our buildings are also fitted with high flow ventilation and air-conditioning systems which helps to keep the air sterile and particle-free.

For more information about our health and safety measures we're taking you can find online at www.xgolf.com.au

Peace of Mind

We will continue to monitor the national and global response to COVID-19 so please keep an eye out for further updates. For now you can take a deep breath and know X-Golf's got your back!

Thanks for your ongoing support and we look forward to seeing you in one of our venues soon.

Ben Styles

CEO - X-Golf Group Australia & New Zealand